



R. P. ADAMS

DIVISION OF SERVICE FILTRATION CORPORATION

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May 5, 2004

To Our Valued Customers:

I trust that you personally received the news that R.P. Adams Company, Inc. has had a change of ownership. After sixty-seven years, R.P. Adams is now a wholly owned subsidiary of Service Filtration Corporation (SFC), headquartered in Northbrook, Illinois, with divisions in Amarillo, Texas, and Lancaster, Pennsylvania. Our sale was effective April 9, 2004, and henceforth, we will be doing business as R.P. Adams, Division of Service Filtration Corporation. I want to tell you about our new parent company and the family of companies that we have joined, and then about the R.P. Adams Division.

Service Filtration Corporation, commonly known as Serfilco, Ltd., (www.Serfilco.com) is a manufacturer and distributor of filtration systems, nonmetallic pumps, and filter media and housings, focused primarily on electroplating, chemical, food and pharmaceutical industries. SFC is a financially sound company with sales of over \$30 million, and is owned by Mr. Jack H. Berg, President.

What does this mean to our customers? Service Filtration brings to R.P. Adams improvements in the marketplace typical of a merger with a larger, market-oriented company. Operating as the R.P. Adams Division, Serfilco has retained all of our sales, engineering and manufacturing supervision and administrative staffs. We will continue to service our customers out of our office and manufacturing facilities in Buffalo, New York. Going forward, we will offer our lines of automatic and manual water strainers, filtration equipment and systems, as well as compressed gas aftercoolers, separators and filters.

Please note that during this time of integration with the parent, we will make every effort to accommodate your request for delivery of existing and new purchase requirements. If you need to check on an existing order, please contact Marie DiBease in our Customer Service Department (ext. 323) or Dan Petko, Manager of Manufacturing (ext. 231). For new requirements for parts or complete assemblies, please contact Marie DiBease, or George Hage, Application Engineer (ext. 302), Doug Armstrong, Project Engineer (ext. 255), or Bill Niblock, our Marketing, Engineering and Development Manager (ext. 311). We value your business and will work hard to provide the level of service that your company needs.

I invite you to contact me should you have any questions with regard to this transition. I am available by telephone at (800) 896-8869, extension 201, or by email at rba@rpadams.com. I will be relying on our excellent technical and management team at R.P. Adams to continue to provide you, our valued customers, with products and technical support that we have been proud to deliver for the last sixty-seven years. I look forward to continue working with you.

Best Regards,

Richard B. Adams

General Sales Manager

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